

Bio

Carrie Bennett is dedicated to building dynamic partnerships between team members, physicians and care partners to drive quality, service and growth. She currently serves as Chief Operating Officer for The Neurosurgical & Spine Institute of Savannah. Prior to joining the Institute, Carrie spent 12 years with LifePoint Health in system-level and hospital-based leadership roles. Bennett also served as a Service Line Administrator for St. Joseph's/Candler, where she partnered with hospital and physician leadership to strengthen and grow key service lines, including cardiovascular, neurosciences and orthopedics. Additionally, she served in a leadership role at Marketware, a software company focused on using data-driven insights to promote physician engagement, referral development, provider recruitment and retention.

Carrie holds a B.A. in Public Policy and Administration from the College of William and Mary and an M.B.A. in Healthcare Management from Regis University. In addition to serving in several system-level and hospital administrative roles, Carrie is board certified in Healthcare Management by the American College of Healthcare Executives. She volunteers on the Member Relations Committee for GAHE (the Georgia chapter of ACHE), is a member of Vistage Worldwide – a CEO networking group - and is the Co-Director for Food for the Soul, an ecumenical soup kitchen.

Learning Objectives:

Importance of structuring the recruitment and onboarding process to meet timelines and standards, ensuring successful entry and integration into practice and community.

- 1. Understand the benefits of recruiting for retention**
- 2. Identify the effects of internal and external factors on retention**
- 3. Confirm resources and components needed to develop and implement an effective onboarding program**