

# **NERVES** Survey Primer

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### Agenda

- 1. Introductions & Goal
- 2. General Information
- 3. COVID
- 4. Survey Instructions and Questionnaire
- 5. Reports & Data
- 6. Sections of Survey
- 7. Contacts



#### Goal

- Provide useful information to organize and complete the NERVES Survey
- We will answer questions between each section. Please send Q's using the chat and Emily will read them out.
- Anything you specifically would like to discuss, send in chat.



#### **Roll Call**

- First time to complete the survey?
- Looking for support / ideas?
- Remember this! The completed survey benefits the individual neurosurgeon, the practice/department overall and organized neurosurgery.
- The NERVES Survey is being purchased by FMV firms to use in valuations.



#### **General Information**

- Survey questionnaires in Excel format
- A set of instructions included with the survey in a separate file
- Complete the survey as completely as possible; the higher the response rate per data point, the more relevance for the survey!
- Due date: September 30, 2022
- Participants and responses are confidential (i.e., only KSM has access to the specific data).
- KSM screens for certain "critical data questions." If those questions are not answered, additional information is requested, or the survey may be rejected.
- Electronic distribution targeted for December 2022

# **COVID – The Asterisk Year**

- This year's survey will address data points with financial impact of COVID relief dollars in mind
- We wish to keep the data pure for year-to-year NERVES data point comparison's sake
- We wish to collect COVID-specific data to report separately
- There are built-in checks in place to help reconcile the overall impact of COVID relief funds to the practice/department vs. provider level detail
- COVID data points are addressed / defined in the instructions

#### KSM NERVES Neurosurgery Executives' Resource Value & Education Society

## **Survey Instructions & Questionnaire**

- Read through the instructions and keep them handy while working on survey
- The excel questionnaire has 10 tabs
- It helps me to attack the survey in small chunks
- Time depending on the size of the group/department the time to finish the survey will vary
  - ° 0 2 hours 4.7%
  - 3 4 26.9%
  - · > 4 68.3%



#### **Reports & Data**

- Most recently completed fiscal year
- Total group/department data
- Individual provider data

# **Total Group/Department Data & Reports**

- Balance sheet & income statement (Accounting/Finance)
- Accounts receivable aging & payer mix (Accounting/Finance or Billing)
- FTE Report MD & employee (Payroll/HR/Accounting)
  o For MD's will need clinical FTE % & total FTE %
- Academic department fund sources & uses (Finance/Dean's Office reporting)
- Physician compensation
  - Physician clinical compensation model in detail (including benefit cost and malpractice cost specifically)
  - Academic compensation
  - Physician administrative compensation
  - Other
- Call pay data from compensation model and by facility contracts
- Malpractice policy liability limits

# **Individual Provider Data & Reports**

- All providers in practice/department including APP's
- Productivity (PM system/BI/accounting)
  - Charges
  - Payments
  - Total <u>and</u> work RVU's (adjusted see instructions)
  - Surgery count (primary and assisted)
  - Surgery count by place of service
  - New patient count
- Specialty % of practice per neurosurgeon (PM system/BI/accounting)
- Payroll for physician & APP compensation (payroll/HR/accounting)



#### **General Practice/Department Knowledge**

- Who answers the questions??
  - My method has been to fill it out myself
  - ° I ask my team for all of the relevant reports/data
- The "relevant issues" section
- I save the provider tabs until last -
  - ° If you have the reports ready, it is purely key entry



### "We're on a mission from God"





# **The Survey Tabs**

• Let's take a quick look at each



# Thank you!!

• Final Q's?



#### Help

- Survey Zoom office hours
  - Each Tuesday @ noon 12:30 Eastern
  - Derek, Amber & Emily
  - ° Meeting ID: 941 8817 3704 Passcode: 015088
- You may contact Amber Moore or Emily Penn (<u>NERVES@ksmcpa.com</u>) or Derek (<u>dcantrell@goodmancampbell.com</u>) with specific questions