

**Friday, April 12 at 3:00 pm**

**Saturday, April 13 at 11:00 am**

2019 NERVES Annual Meeting, Breakout Session I and General Session VII  
Kim Pollock, Karen Zupko & Associates, Inc.



**About Kim Pollock**

Kim Pollock is a consultant with Karen Zupko & Associates which is a physician practice management consulting and training firm based in Chicago. KZA is proud to be a supporter of NERVES going all the way back to the group's very first organizational meeting. Kim's expertise is in optimizing the revenue cycle in neurosurgery practices, big and small and from coast-to-coast. She has also taught the AANS coding courses for almost 20 years and speaker at many NERVES meetings.